



Business Continuity

The lifeblood of most modern organisations is their business systems and data. The loss of either is invariably devastating, often delivering a blow from which they do not recover.

Protecting business critical systems is a major concern for many organisations today, especially in light of new legislation which places overall responsibility squarely at director level. An event such as a fire, flood, gas explosion, terrorist attack or power outage can have a major impact, indeed if your server suffers an intermittent soft fault or worse, it could lead to a catastrophic failure of your business systems.

Various surveys report that the majority of UK business is underprotected and does not have adequate back up and recovery procedures in place.

ADP's Business Continuity service provides tailored, comprehensive protection against unforeseen events and emergencies that might otherwise lead to irrevocable data loss or business critical system downtime.

ADP are uniquely positioned to provide complete protection against such unplanned events. We will provide the necessary computer processing resource and the professional services required to restore business systems and connectivity to the end user within the Service Level Agreement. In the event of a disaster, ADP will take full control of the recovery process either at an ADP hosting centre or on-site.

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Of course, a Business Continuity plan is useless unless it is going to work when needed. Therefore, as part of our solution, ADP will work with you to plan, document and, most importantly, test the procedures to ensure that they work and that key personnel within your business know what the process is and how to invoke it.

Business Continuity services covering:

- Core business applications
- Back office systems eg: MS Exchange, Citrix servers, file and print servers
- eBusiness trading portals
- Intranet/Extranet/Internet sites
- Manufacturer dealer communication systems

Benefits

- Provision of computer resource in the event of a major unplanned event, outage or disaster
- Cost-effective and individually tailored plans
- Complete end-to-end management of the recovery process. Provision of all services required to recover the systems, data and user connectivity*
- Full Business Continuity planning and testing
- Planning and management of recovery process back to normal configuration once outage or disaster is rectified
- Single point of contact throughout
- Tested and documented Business Continuity plan - demonstrable to auditors and insurers

*Subject to the ADP provision management of the Wide Area Network