



CREATING YOUR BUSINESS ADVANTAGE



Professional Services

ADP believe that it is imperative that a thorough assessment of your current IT position, is conducted prior to any decision being made to commit time and money into developing an IT system. Only then, based on specified requirements and working closely with the customer at every stage, will ADP recommend an appropriate and cost-effective IT solution.

The initial design is perhaps the most crucial stage of the whole process and one that is regularly overlooked by some IT companies, who all too often attempt to implement their latest 'bit of kit' regardless of a customers needs. At ADP our customer's actual requirements always come first.

ADP are focused on consistently providing only the most effective IT solutions. Wherever possible we try to utilise existing infrastructure and to capitalise on any previous investment. Because our goal is to create long-term and mutually rewarding partnerships, we consider it imperative that all our customers receive the solution that will best help their business in the short, medium and long term.

ADP follows rigorous quality assurance procedures and have adopted the recognised PRINCE II methodology for all of our project management. We pride ourselves on having expertise in, and a complete understanding of, all the elements conceivably required, including core business application software.

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Once a satisfactory decision has been made following this critical assessment, every stage is carefully designed, planned and project managed to ensure a seamless system implementation.

In order to ensure successful project delivery, ADP employ a team of experienced project managers with industry recognised qualifications. Each project is assigned a project manager who plans every appropriate detail, liaises closely with the customer and makes certain that efficient and effective project delivery happens on time, within budget and according to plan.

Examples of professional services:

- Wide Area Network review
- Vulnerability Assessment of networks
- Business Continuity planning
- Network Consultancy
- Network Convergence recommendations

ADP understand the importance of good training and good training facilities, this is why we offer structured training courses designed to cover particular topics, delivered by experienced and qualified instructors to provide immediate practical results.

Benefits

- Appropriate, cost-effective solutions
- Dedicated project management for every stage of the project lifecycle
- Use of existing infrastructure where possible
- Designed solution tailored for your business needs - maximising your IT budget
- Seamless implementation process managed by a single provider - removing the need for multiple party contacts

Services include

- Requirements Assessment
- Design
- Project Management
- Consultancy
- Training